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Deutsches Studentenwerk



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The Contribution of Student Affairs and Services to Student Success

Abstracts

8. Support Student Mobility and Diversity



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The European Student Card: Presentation of the online project "Piazza dello Studente" and perspectives of the European Student Card

"Piazza dello Studente" is an initiative promoted by the ENDISU Foundation in Italy, aimed at building a European network of organisations focused on student support and services. Every European undergraduate student can join the network and find useful information, contact peers, ask for support, search for services abroad and go through a unique portfolio of student services offered by participating organisations.

The national associations of student services in France and Italy, Cnous and ANDISU, have signed a cooperation agreement in 2013 to develop the interconnection of their information systems. The discussions have been extended to DSW in Germany, the CSSI in Ireland and the European Council for Student Affairs (ECStA) that brings together student services organisations from about twenty European countries. This ambitious work should lead to a European student card giving access to the services delivered by these organisations and to the facilitation of student mobility.

Dr. Viviana Pilato

Student Welfare: A survey on students' needs and services offered

Various phenomena are gradually deteriorating the Right to Education (RE) and Student Welfare (SW) in the EU:

- 1) The economic crisis adversely affects quality and access to Higher Education (HE). Under budgetary pressures, Governments cut investment in education;
- 2) Fragmentation on how to measure qualitative and quantitative access to HE;
- 3) Lack of "attention to the needs of a more diverse student population" coupled with the specific "lack of student-centred approach" in HEs.

Such phenomena evidence an urgent need to address social dimension issues of HE more forcefully. The above challenges call for immediate action to empower Higher Education Institutions (HEIs) to better know their students and anticipate, manage and accommodate students' needs throughout the education cycle from entry into HE to exit into the labour market with suitable orientation and guidance services to ensure students' welfare and performance.

Against this background, WISE (Welfare for Improved Social Dimension of Education) aims at developing an innovative multidimensional assessment framework for HEIs to better track students and understands and anticipates their needs, to define and deploy more and better "student-centred" services and solutions.

WISE will develop an innovative and pan-European methodology to define, monitor and support "student welfare" to track students and enhance the social dimension of HE.

In this sense, WISE develops an innovative tracking system based on a multidimensional methodology to assess and anticipate students' needs and track students along their educational lifecycle. The WISE model will also have built-in a matrix to assess and evaluate the relevance of the support services provided to students in response to their needs.



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Sabina de Castro

Student services adapted to the diversity of students and their importance for the success of international students

The university of Duisburg-Essen and the Ruhr region in general are characterised by a particular structure of students and population. Here, we find a high percentage of people with an immigrant background, first-generation students, international students, and increasingly people from crisis regions that live and study here. These students use to a great extent the services of the Studentenwerk, so that the configuration of services (counselling, tutoring in halls of residence, customized and unbureaucratic financial aid, child care for international students) are based on their needs. Some of these measures, their objectives and their design in terms of international students as well as the need for networking and co-operation will be presented.

Michael Postert

China Trainee Programme - The Experience of a long-term Chinese trainee in Karlsruhe: what possibilities are there to improve services and support Chinese students?

Description and presentation of the program and the development of sustainable projects following the China Trainee program:

- Establishment of cooperative relations between Germany and China: as an example Studierendenwerk Karlsruhe and Jian Tong University of Shanghai
- Advice and support for Chinese students on the spot: "Chinese Info-Point"
- Translation of the website and information material in Chinese language
- Promotion of staff exchanges with China



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Dr. Roberto Polastri

Summer School Network for integration and European mobility

The University of Ferrara in collaboration with ECStA and ANDISU will be organising a Summer School in order to promote international mobility for students and staff, to increase the academic and non-academic offer of the university during the summer and to set up a strategic partnership including universities, student's service agencies and other local entities.

The Summer School is designed to offer several cultural and training opportunities to the participants: a first track will be focusing on Italian language and culture, a second track will be training the participants inside public and private companies, a third track will be concentrating on academic drama activities and a fourth track will include staff mobility and job-shadowing.

Sandra Schmidt

French-German Youth Office: Promoting international mobility in higher education

The presentation will cover the various funding opportunities in higher education for students and young researchers to carry out a stay in France or Germany. Among other things, the new program of the FGYO, the French-German volunteer service programme will be presented.

Also, the important role of Crous and the Studentenwerke as institutional partners of the FGYO in the higher education field of both countries will be highlighted.

Dr. Giansalvo Rosana

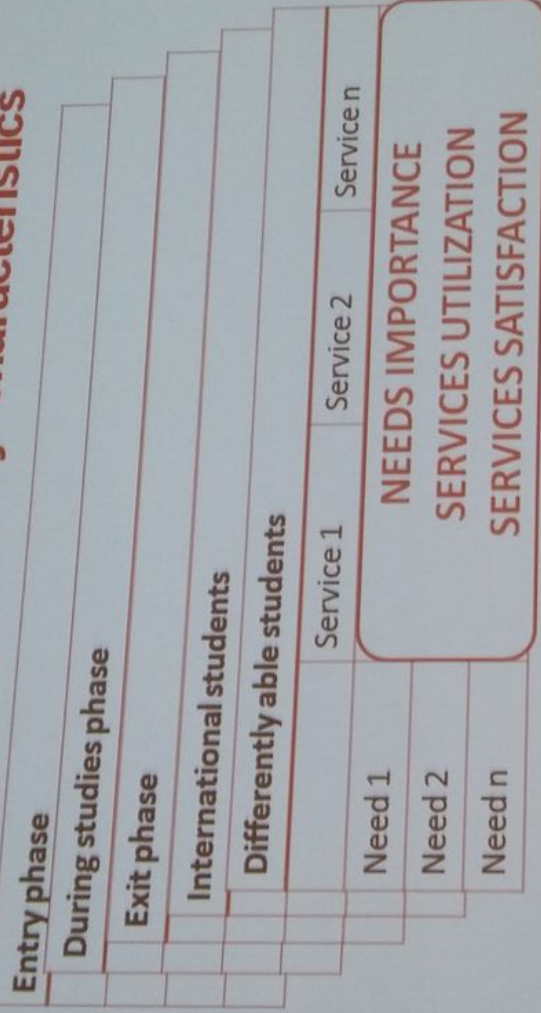
Presentation of the project "Laboratory Europe"

Laboratory Europe is an ECStA (European Council for Student Affairs) project that aims at supporting its associates in managing projects financed or co-financed by EU Funds as a level of strategic development.

The Vision is to contribute to student success by a continuous improvement of the quality and the range of services offered to university students.



Survey Characteristics



POLICY IMPLICATION